

Dear passengers/customers,

With the coming of 2009 we renew our commitment to you by improving the quality of the services at your disposal.

Surveys were carried out during 2008 and the first months of 2009 to ascertain the level of passenger satisfaction in various areas. Feedback from these surveys has been positive and the objectives set by us in 2008 fully met.

However it cannot be denied that 2008, and probably 2009, have been hit by an economic crisis with air travel being one of the most badly affected sectors. Despite these adverse conditions feedback has been positive and this is thanks to our redoubled efforts and your co-operation in informing us of our strengths and weaknesses. Your comments and suggestions have been of the greatest help in enabling us to continually improve our services and give you greater satisfaction which is our greatest reward.

WELCOME

The “Aeroporto dello Stretto” could become an important junction in the Mediterranean basin due to its strategic geographical position which allows it to serve two of the most important touristic regions in Italy. The airport, which is situated on the coast facing Sicily, is constantly being renewed so as to respect all standards of safety. At the moment there are two runways and various infrastructures which are constantly being subjected to renewal. The airport received ENAC certification on the 30th November 2005, and ISO 9001/2000 certification on the 30th March 2006 which is renewed on a yearly basis.

SoGas SpA ,the company that manages the airport of Reggio Calabria in collaboration with the Province of Reggio Calabria, Region of Calabria, the Town Hall of Reggio Calabria and the Chamber of Commerce of Reggio Calabria, guarantees transparency of information and enables passengers to take full advantage of the airport facilities. It also provides quality indicators relating to the services available within the airport. In operation since 1986, SoGas is in constant growth, giving assistance to all the air carriers using the airport of Reggio Calabria, managing the various infrastructures and dealing with maintenance.

SoGas also has the support of a team of specialists allowing for continual improvement and efficiency in the process of production and also in the adaptation of the infrastructures.

The airport guarantees easy access to all areas available to the public and offers assistance to the disabled, the elderly and the very young.

Any suggestions or criticisms can be forwarded to us by filling out the attached coupon and posting it in the special box inside the terminal or writing directly to customercare@aeroportodellostretto.it Your comments are vital in helping us to maintain and improve our service to you the customer.

WHO WE ARE

The airport of Reggio Calabria started out as a military post in the early 30's. After the Second World War it was made into a civil airport and began to house LAI-Linee Aeree Italiane DC-3.Over the years the aerospace structures have improved despite the limitations imposed by the urbanization of the immediate surrounding areas. At the moment there are two operational runways: 11/29 (only for take off) and 15/33 which has recently been improved and is currently undergoing lengthening.

The catchment area of the Aeroporto dello Stretto is made up of the two cities of Reggio Calabria and Messina together with their respective provincial towns , a settlement area of around one million inhabitants.

THE MANAGING SOCIETY

SoGas SpA manages the airport and all the services with the supervision of the Italian civil aviation authority; the society aims at important public objectives, such as air traffic growth, airport maintenance and fitting; in addition SoGas works towards continual improvement in quality and security standards. The society assures and gives assistance to airplanes and passengers of all air carriers handled by the airport, with the exception of Allitalia which works independently. Despite the bureaucratic slowness of public contracts the society does its utmost to keep all infrastructure up to date and to ensure an integrated connection between Reggio Calabria and Messina.

Thanks to these two major contracts concerning our infrastructures, especially the wharf and airdrome enlargement and partial renovation, we are able to speak seriously about providing an integrated system of transportation and a better system of hospitality for our customers.

SoGas the company which runs the “Aeroporto dello Stretto” works in compliance with the Passengers Right Charter issued by ENAC, the Italian Civil Aviation Authority, which safeguards travellers under the rights guaranteed by national and European law. With this fourth edition of the Service Charter we report on the targets achieved and on future developments which will improve our standards of service and safety.

THE SERVICE CHARTER

The Service Charter is a document which refers to the “Mobility Charter” issued by the Ministry Decree on the 30th of December 1998; it was drawn up in compliance with ENAC guidelines as set out in a memo APT12 of the 2nd of May 2002.

The Service Charter needs ENAC approval before being published. SoGas, like all Italian managing societies, is required to illustrate to its users its aims and objectives, the methods and structures used in providing its services. It is also required to provide a full description of the research conducted to evaluate customer satisfaction.

The Charter is the main tool whereby the principle of transparency and aims achievement is put into effect; it is based on the criteria established by ENAC and carried out following a model provided by Assaeroporti which includes 33 quality markers both objective and perceptive.

The Service Charter, issued by the managing society has the double purpose of making public the quality level of the services provided and consenting to an homogeneous comparison between the different airports.

The Service Charter can be found at the check-in desks and in the special racks provided, it can also be downloaded from the following website
www.aeroportodellostretto.it

TRANSFERS

The airdrome is situated to the south of Reggio Calabria facing nearby Sicily. It is very simple to reach by road taking the A3 ring road from Salerno to Reggio Calabria and exiting at Ravagnese. If you prefer public transport the city bus number 125 (Atam) makes 15 runs to/from the airport, seaport and Piazza Garibaldi (the square facing the central railway station). Buses number 102, 103 and 105 make 18 daily runs to and from

the city centre. Tickets can be bought at Atam affiliated tobacconists (Atam phone 8000 433319 / + 39 0965 620121).

All the wonderful tourist sites within the Strait area (including the Aeolian Islands) are easily reached from the airport .The airport managing society has also put into operation two coach services, Volobus and Jonica Line , to and from Sicily which coincide with flight arrivals and departures. Both these services are handled by Autolinee Federico (phone + 39 0965 644747)With Volobus, passengers in Sicily have a direct connection with the airport of Reggio Calabria while the Jonica Line links all the Ionian areas to the airport.

Passengers can also reach the Aeolian Islands by helicopter with Air Panarea www.airpanarea.com tel: +39 090 98 34 428. Passengers can also cross the Straits of Messina by means of the fast Trenitalia service which connects the port of Reggio Calabria with Messina; the crossing takes approximately 30 minutes (ticket office tel. 0965 863545)

From the airport it is possible to reach Villa San Giovanni by train. Villa San Giovanni and Messina are served by two companies: Trenitalia ferries every 40 minutes and Tourist Caronte ferries every 40 minutes (tel + 39 0965 751413 /79313 / 795033). Tickets can be purchased at the ticket office before embarking.

Ustica Lines spa also provide daily hydrofoil connections from Reggio Calabria for Lipari and Vulcano (www.usticalines.it / tel. + 39 0923 873813)

SoGas have recently finished the airport wharf and will soon be able to offer offer fast connections between the two banks.

WEBSITE

The website managed by the airport handling society has more than 100,000 monthly visitors. In 2007 we passed the threshold of 100,000,000 web-users, not single hits but connected positions. For over a year the website has been the fastest medium at customers' disposal for acquiring information about the airport. Connected directly to the controlling monitor system the timetable gives up-to-date information regarding flight arrivals and departures, strikes and air-traffic. It also provides useful information for tourists such as shopping and customer services which allows customers to enjoy their stay to the full. From the beginning of the summer there will be an area on the website dedicated to tour operators which will facilitate communication across all sectors.

Insert diagram here (sogas organisation chart)page 7

PARKING AREAS

The airport has two designated parking areas; the central parking area and the pineta parking area with a total capacity of 294 vehicles. Both areas charge a fee which can be paid at the cash desk (between 6.00am and 12.00pm) or at the automated machine. There are also four free parking spaces for disabled customers (disabled badge holders only).

AIRPORT SHOPPING

CUZZUCOLI

Coffee shop/tobacconists/newsagents

Selling cigarettes, newspapers, magazines, lottery tickets and scratch cards, Calabrian made souvenirs, as well as coffee, tea, cakes and snacks.

Opening times: 5.30am-12.00pm

Telephone number: +39 0965 643435

FINSERVIZI FATTORIA DELLA PIANA

Savoury souvenir shop

Selling typical Calabrian products; local cheeses, salamis and other cured meats, liquors and preserves.

Opening times: 8.30am-7.30pm

Telephone number: +39 0965 645044

QUATTRO B BY GIUSEPPE BARRECA

Eatery

Catering services (pre-order service available), restaurant and bar.

Opening times: 6.30am- 11.00pm

Telephone number: +39 0965 643265

PERFUMERY VESPIA

Perfume shop

Selling fine fragrances, cosmetics, costume jewellery and leather goods.

Opening times: 8.00am-8.30pm

Telephone number: +39 0965 644674

LA RUFFA SRL

Bookshop

Selling a variety of books from tourist guides to essays and classic literature.

Opening hours: 8.30am-11.30pm

CAR RENTALS CONTACT INFORMATION

AVIS +39 0965 643023

EUROPCAR +39 0965 646431

HERTZ +39 0965 643039

MAGGIORE +39 0965 643148/0965636072

TRAVELCAR +39 0965 644765/199 180 180

SIXT +39 0965 365447/0965630523

AUTO EUROPA SB CAR +39 0965 645422

F FINCOM RENT +39 0965 662679/347 7155789

TAXI HIRE

The taxi rank is in the square directly in front of the airport. All taxis are privately run and regulate their fares on an individual basis. To ensure a fair price for our customers SOGAS have issued a number of taxis with an airport badge (displayed on the taxi door), these taxis adhere to the following price structure

Base rate €3.50

Per 100m €0.15

(standstill) Per 30seconds €0.15

Additional charges: Night time service (winter: 9.00pm-6.00am/ summer: 10.00pm-5.00am) €3.00

Luggage(per bag): € 1.00

Maximum one way fares (including surcharges):

RC Airport-RC Railway Station (Centrale) €25.00

RC Airport- RC Seaport €30.00

RC Airport-RC National Museum (Piazza De Nava) €25.00

RC Airport-Villa San Giovanni (Ferry terminal) €40.00

RC Airport-Lamezia Terme Airport €150.00

RC Airport-Catania Airport €230.00

Ionian and Tyrrhenian coastal towns €1.30 per Km

If you wish to report a complaint, contact the 'Vigili Urbani' (local traffic police) for
Reggio Calabria: Telephone number +39 0965 331129 Fax number +39 0965 330 310

DESTINATIONS AND AIRLINES

ROME AirMalta www.airmalta.com Tel + 39 899 10 33 32

MILAN LINATE Alitalia www.alitalia.it Tel +39 06 2222

BERGAMO Myair www.myair.com Tel +39 899 50 00 60

MALTA AirMalta www.airmalta.com Tel +39 899 10 33 32

MADRID Myair www.myair.com Tel +39 899 50 00 60

Flights from Verona -Reggio Calabria-Verona are in the pipeline.

WORK IN PROGRESS

The huge increase in air traffic recorded in 2007 together with continuous airport development has kept us hard at work for the past two years. Airport designers have also been under pressure in order to plan the rebuilding of the terminal in perfect synergy with the other operational areas of the airport. The final project is in the approving stage and will include the enlargement of the shopping area, the addition of new gates and the building of an upper floor and a new building which will house airport offices. Considering the wonderful views of the Straits of Messina and the Sicilian coastline we had no option but to choose full-length glass walls when planning the new buildings. The firm which wins the contract will follow the plans approved by SoGas in March.

The expansion of the airport has accelerated the various projects in progress for the modernisation and enlargement of the airside and infrastructures. The second runway, 11/29, has been operational since February 2007 while other works are continuing at full speed. By the end of 2009 we expect works regarding the lengthening of runway 15/33, the renewal of a maintenance hangar and the final systemizing of the parking area to be completed.

However all these works would be of limited use without the practicality of the newly completed landing wharf. In the near future a train stop will be set up beside the wharf which will facilitate passengers arriving from or going to Messina. Finally the Strait area will be able to make full use of the airport.

USEFUL INFORMATION

Airport Authorities

SoGas spa www.aeroporto dello stretto.it

Managing Society of the airport of Reggio Calabria

SoGas switchboard tel +39 0965 640517

Call centre tel 899 28 28 29

Administrative offices tel +39 0965 641111

Fax tel +39 0965 636524

E-mail customer care@aeroporto dello stretto.it

page 16

Services for customers with reduced mobility tel +39 0965 63 84 05 / +39 346 68 15 05
8

salaamica@aeroporto dello stretto.it

National flight assistance body tel +39 0965 688 111 001

Lost and Found

Information office tel +39 0965 640 517

Alitalia tel +39 0965 63 83 20

The local Lost and Found office should be contacted within 5 days of loss .If the luggage has still not been found you should send all the necessary documentation to the following address:

Alitalia Ufficio Relazioni Clientela -Assistenza Bagaglia.CP 23 Ag. Postale 17 -90146
Palermo

tel 199 137 811 - fax 199 125 623 Fast service tel +39 0965 863545

QUALITY IN SOGAS

The main goal of SoGas is to guarantee and improve the quality of the services offered by the handling company and also those offered by the independent operators who carry out their activities at the airport. The experience gained in recent years has steered company policy towards the valuation of services offered, the review of operational processes, and the measuring of customers' needs and expectations, in order to give an improved service.

The main tools for assessing quality and improving the company's performance are:

- the measuring of the level of quality as perceived by customers through surveys and analysis of customers' complaints and suggestions;
- the annual quality plan which sets out actions to be taken and their objectives.

All the information here reported has been collected by monitoring procedures, surveys and data processing.

QUALITY MARKERS	MEASURING UNIT	AIMS 2009
SAFETY OF PASSENGER TRAVEL		
1.Perception of hand luggage security screening service	% satisfied customers	98%
SAFETY OF PERSON AND PROPERTY		
2.Perception of personal safety and safety of property at the airport	% satisfied customers	98%
REGULARITY AND PUNCTUALITY OF FLIGHTS		
3.Flight delay due to airport handler %	% n.delays/n.departures	2,5
4.Overall flight delays %	% n.delays/n.flights	20
5.Mislaid luggage due to airport handler	number of bags mislaid per 1000passengers in departure	0,2
6.Waiting time at baggage reclaim	maximum waiting time in	10/15

minutes

90% of cases

7.Waiting time on board before

disembarkation

maximum waiting time in 2

minutes

90% of cases

8.Overall perception of airport services

%satisfied customers

95%

COMFORT WITHIN THE AIRPORT

The level of comfort perceived by the passengers inside the terminal is of utmost importance to the managing society. The positive feedback we have received is our starting point for an even better service to our passengers.

The services provided at the various desks reflect our efforts; with the compliance of the highly trained staff we seek to give passengers top quality service. We also make every effort to adjust our actions and policies to the changing conditions in full respect of airport regulations. Our aim is to give our passengers total satisfaction and it is to this end that we have dedicated a project in collaboration with ENAC.

CLEANLINESS AND HYGIENE

The airport handling society guarantees that all areas at passengers disposal are constantly monitored so as to maintain cleanliness and hygiene throughout the day. Our staff, who are on duty from 7.00am until 9.00pm every day of the year, carry out their duties under our strict supervision.

BEHAVIOUR

The managing society pays particular attention to the courtesy and professionalism of members of the staff working in the terminal. SoGas demands airport staff to be well prepared and provides hands on training.

ADDITIONAL SERVICES

The range of commercial activities in the airport terminal has grown and now offers passengers a wider choice of goods. The shopping area, with newsagents, bars , restaurants and shops is located in the commercial area of the terminal.

PASSENGERS WITH REDUCED MOBILITY FACILITIES

SoGas pays close attention to the needs of Passengers with Reduced Mobility by way of apposite procedures, services and dedicated personnel. Quality control is carried out yearly in order to monitor and guarantee that PRM assistance meets quality requirements. Reserved car parking and specially equipped toilets are available to Passengers with Reduced Mobility. Trained personnel are also present in the terminal 18 hours a day to help the PRM with all airport operations. PRM assistance is guaranteed to all passengers who have made known the need of assistance at the time of flight booking.

In view of the fact that the EU Regulation n. 1107/ 2006 came into effect on the 28th of July 2008, SoGas has already introduced a project with regard to this. Part of this project foresees the remodelling of the airport to meet PRM passengers' requirements and also the fitting of a calling system both inside the terminal and parking areas. New staff will be employed to cover PRM duties and will operate in shifts so as to ensure service for the whole of the airport operative time slot (5.00am - 11.30pm). A telephone line is already operational and can be consulted between 5.30am and 11.30pm. Tel +39 0965 63 84 05 or +39 346 68 15 058.

Information can also be had by e-mail salaamica@aeroportodellostretto.it .

The society is provided with conventional ambu-lifts for giving assistance to PRM passengers.

BAGGAGE REQUIREMENTS

Baggage transportation rules are subject to specific EU and national regulations. Some of them are reported below for your benefit:

Passengers should never leave their luggage unattended.

It is forbidden to take the following items on board; explosives, arms, ammunition, fireworks, compressed gases (whether inflammable or not, coolants,...etc.), inflammable substances (both solid and liquid), alcohol superior to 70° , poisonous or infective substances, corrosives and oxidants, radioactive materials, magnetic materials, warning devices, sprays, battery powered scuba torches, objects that could become makeshift weapons, sharp objects such as knives, scissors or nail files having a length of 6 cm or more, paralysing or neutralising electronic devices, dangerous objects such as baseball bats or toy weapons.

The following items are allowed on board: hand luggage not exceeding 115cm in length or depth, a handbag or a portable pc, a camera or camcorder or a cd player, a coat or raincoat, an umbrella or walking stick, crutches, a portable baby cradle and baby food necessary during the flight, magazines or books to be read on board.

The new security rules restrict the amount of liquids that can be taken through the security checkpoints.

Liquids include: water and other drinks, soups and syrups

creams, lotions and oils

perfumes

sprays

hair and shower gels

pastes including toothpaste

mascara and similar

spray deodorants and shaving creams

Allowed liquids must be stored in individual containers with a maximum capacity of 100 grams. These containers must be packed in transparent re-sealable plastic bags with a maximum capacity of one litre per passenger. Every passenger, including infants, is allowed to carry only one plastic bag. Medicines and baby foods necessary during the flight can be carried aboard without the plastic bags.

There are no restrictions for liquids packed in the luggage hold. New restrictions may be introduced so it is advisable to contact the airline company before departure.

ARMS AND AMMUNITION

During check in formalities you will be given a form which must be completed and handed to the Police Officer on duty who will carry out the necessary control of the weapon and relative documentation. After Police authorization it is possible to proceed with the forwarding of the weapon.

ANIMALS

When booking a flight, always inform the airline of the presence of live animals to be taken on board. Animals can travel in the cabin if they do not exceed the weight of 5kg but this may depend on the airline's regulations. All animals must be transported in sturdy kennels so as to avoid being crushed. Large animals can only be transported in the hold and must be kept in a suitable container. The reservation must be made in advance and is subject to the payment of a surcharge.

As from the 1st of October 2004 a sanitary passport is required for dogs, cats and ferrets which allows them to circulate freely within the European Union. Guide dogs may travel in the hold in appropriate containers or, if there is space, in the cabin, provided that they have a muzzle and lead. Guide dogs travel free and there are no weight restrictions. The owner must provide all necessary equipment for the flight. However as

these regulations can differ from one airline to another, it is always advisable to contact the airline in advance for precise information.

LOST AND FOUND BAGGAGE

In the case of lost or damaged baggage you should report the problem to staff and file a declaration (P.I.R.) before leaving the baggage reclaim area.

LOSS OF BAGGAGE

If the missing baggage has not been found within 21 days the following documentation should be sent to Customer Care and /or Baggage Assistance of the airline with which you flew in order to start refund procedure.

RECOVERY OF BAGGAGE

It is necessary to send the following documentation to the airline with which you flew within 21 days of recovery of the said baggage

NECESSARY DOCUMENTATION

Passenger Name Record code (for internet bookings) or the original receipt (paper tickets).

Original P.I.R. filed at the airport.

Passenger Name Record code (for internet bookings) or the original receipt (paper tickets).

Original P.I.R. filed at the airport.

Original baggage receipt stub and any excess baggage receipt.

A list of the contents of the baggage (for lost baggage)

A list of any missing items (in the case of baggage recovery)

Original receipts for goods purchased as replacement for those in the missing baggage.

Complete bank account details including the name and address of the bank, IBAN -ABI -CAB codes, SWIFT code (foreign bank accounts) and account holders name.

If the above details are not related to the P.I.R. holder you should specify home address, telephone number, and if available also fax and e-mail address.

DAMAGES TO BAGGAGE

In the event of damages the following documentation should be sent to the airline with which you flew within 7 days of the filing of the damages report

NECESSARY DOCUMENTATION

Passenger Name Record code (for internet bookings) or the original receipt (paper tickets)

Original P.I.R. filed at the airport.

Original baggage receipt stub and any excess baggage receipt. A list of the damaged goods.

page31

PASSENGERS' RIGHTS

ENAC, which is the authority responsible for the regulation of Civil Aviation in Italy, has issued a booklet informing passengers of their rights. Should these rights be overlooked the passenger can voice his complaint to CAN in first instance, and in the case of an unsatisfactory response directly to ENAC.

For further information: cartadiritti@enac.it

Free phone : 800 898 121

YOUR COMMENTS

By completing the card below you help us to improve the quality of our services. The card can be inserted in the special box in the terminal or sent to us by post. Specify your name, address, phone number, and sign the authorisation for the processing of personal data (in compliance with the Italian Data Protection Law D.Lgs 196/2003). You will receive a reply within 30 days.

We thank you for providing us with your suggestions and comments which will help us in giving you better service.

Comments can also be sent directly to the Quality Office :
customercare@aeroportodellostretto.it

YOUR COMMENTS - CARD

Information.

Suggestions.

Complaints.

Specify the area concerned.

Airline company.

Services.

Infrastructure.

Staff.

Baggage.

Other.

Surname and name _____

Address _____

Town _____

E-mail _____

Telephone _____

Company _____

Post code _____

Country _____

Date _____

Flight number _____

COMMENTS

Please write

clearly: _____

Signature _____

Do not write here.

To be completed by airport authority.

Received _____

Prot .number _____

SOGAS ORGANIZATION CHART

SOLE DIRECTOR

Dr Pasquale Bova

BOARD OF STATUARY ADVISORS

Dr Antonelli - Dr Cantio - Dr Pensabene

ACCOUNTABLE MANAGER

Macri Nicodemo

CHIEF EXECUTIVE

Giovinazzo Francesco

INFRASTRUCTURE

SERVICE MANAGER

Ing.Visicaro

Giuseppe

FINANCIAL MANAGEMENT SUPERVISOR

Antonio Rogolino

TRAFFIC AREA

N.Macri

MAINTENANCE AREA

G.Cordopatri

PLANNING AREA

G.Visicaro

TERMINAL AREA

F.Giovanazzo

SAFETY, SECURITY & QUALITY SYSTEM

L.De Marco

HUMAN RESOURCES

G.Lia

DIRECTOR HUMAN RESOURCES

G.Lia

MARKETING AREA

G.Musicò

CLEANLINESS AND HYGIENE

9.Perception of cleanliness and working order of toilets	% of satisfied passengers
95%	
10.Perception of cleanliness in the terminal	% of satisfied passengers
95%	
11.Perception of availability of trolleys	% of satisfied passengers
90%	
12.Perception of passenger transfer systems	% of satisfied passengers
85%	
13.Perception of air conditioning	% of satisfied passengers
94%	
14.Overall perception of level of comfort	% of satisfied passengers
89%	

page20

ADDITIONAL SERVICES

15.Perception of availability /quality /prices in shops and newsagents	% of satisfied passengers
93%	
16.Perception of availability /quality /prices of bars and restaurants	% of satisfied passengers
95%	

page21

FACILITIES FOR PASSENGERS WITH REDUCED MOBILITY

17.Facilitated routes	yes / no
Yes	
18.Easy access to all airport services by means of lifts or ramps	yes / no
Yes	
19.Dedicated personnel on request	yes / no
Yes	
20.Dedicated areas	yes / no
Yes	
21.Calling system at car park	yes/ no
Yes	
22..Calling system at terminal	yes / no
Yes	
23Dedicated information and means of communication	yes / no
Yes	

CUSTOMER INFORMATION SERVICE

24.Overall perception of information	% of satisfied passengers
95%	
25.Availabilty of toll-free number/website	yes / no
Yes	

COURTESY AND BEHAVIOUR

26. Perception of courtesy and kindness of staff % of satisfied passengers

96%

27. Perception of staff competence % of satisfied passengers

96%

DESK AND FILTER SERVICES

28. Waiting time at check in desk maximum waiting time in 90% of cases

2-5 mins

29. Waiting time at check in desk % of satisfied passengers

96%

30. Waiting time at hand luggage screening maximum waiting time in 90% of cases

5 mins

31. Waiting time at passport check point % of satisfied passengers

95%

32. Perception of availability, punctuality
quality and prices of city-airport links % of satisfied passengers

90%

33. Easy access to all airport services by
means of lifts and ramps % of satisfied passengers

88%

Mese	Anno 2008	Anno 2007	Anno 2006	Anno 2005	Aumento % 2006-2005	Aumento % 2005-2007
GENNAIO	36.181	42.486	29.795	25.512	+ 16,8%	66,5%
FEBBRAIO	33.106	34.790	31.370	23.089	+ 35,8%	50,6%
MARZO	39.359	41.266	42.662	29.194	+ 46,1%	41,3%
APRILE	43.784	52.392	57.917	30.362	+ 90,7%	72,5%
MAGGIO	50.727	48.916	53.692	31.957	+ 68,0%	53,1%
GIUGNO	53.693	53.920	60.270	33.111	+ 82,0%	62,8%
LUGLIO	63.230	68.471	68.910	40.824	+ 68,8%	67,7%
AGOSTO	67.275	67.605	64.844	39.215	+ 65,3%	72,3%
SETTEMBRE	51.504	56.090	56.229	34.153	+ 64,6%	64,2%
OTTOBRE	38.248	42.954	48.925	31.894	+ 53,3%	34,6%
NOVEMBRE	28.744	37.374	42.765	30.501	+ 40,2%	22,5%
DICEMBRE	30.181	37.332	49.713	32.356	+ 53,6%	15,3%
TOTALE	536.032	583.596	607.727	382.169	+ 59 %	52,7%

Month YEAR2008 YEAR2007 YEAR2006 YEAR2005 INCREASE %

JANUARY

FEBRUARY

MARCH

APRIL

MAY

JUNE

JULY

AUGUST

SEPTEMBER

OCTOBER

NOVEMBER

DECEMBER

TOTAL

ICAO CODE LICR
IATA CODE REG
SEA LEVEL 29 MT
LOCATION 4 KM FROM CITY CENTRE
GEOGRAPHIC COORDINATES 38° 04'19" N, 15° 39'13" E
SURFACE AREA 144 Ha
PRACTICABILITY Hj+/30
RUNWAYS 11/29 DIM 1.699MT X 45MT
15/33 DIM 1.996MT X 45MT
FIRE PREVENTION 7° IACO
LIGHTS ASSISTANCE SALS, ALS, PAPI, RLI+EFAS, RTIL, CGIL, RGL+ BEACON
RADIO ASSISTANCE VORTAC, T-VOR/DME, NDB, LLZ 33
HANDLING COMPANY SoGas spa